

EXHIBIT A

In response to the specific information requested in Bulletin 2020-03:¹

1. Percentage of refund applied,

- 0.9158879 factor applied to bi
- 0.9024390 factor applied to coll
- 0.9186047 factor applied to comp
- 0.8539326 factor applied to med pay
- 0.8888889 factor applied to pd
- 0.9135802 factor applied to umpd
- 0.8545455 factor applied to umuim

2. Aggregate premium prior to, and subject to, application of refund

- March \$172,282.80
- April \$161,205.40
- Total \$333,488.20

3. Aggregate premium refund

- March \$16,647.08
- April \$15,565.64
- Total \$32,212.72

4. Average premium before and after refund

- March \$129.05 -> \$116.58
- April \$120.75 -> \$109.09
- Total \$249.8039 -> \$225.6746

5. Average percentage of refund, applied to each policyholder

- March 0.09658471
- April 0.1098405
- Total 0.09655269

6. Number of in-force policies

- 1,234 as of March 1, 2020

7. Number of policyholders receiving refund or credit

- 1,234

¹ This Exhibit A will be updated when Root Insurance supplements its COVID-19 Relief Plan to include information through May 2020, per the extension set forth in Department Bulletin 2020-4.